

COVID-19 UPDATE – Saturday 16 May 2020

Wiltshire Wellbeing Hub

The Wellbeing Hub continues to work effectively with partners and voluntary organisations to support the community.

Headline figures (to date):

- Total number of people on the master list – 22,716
- Food parcels to individuals – 1,100
- Home welfare visits made to people not reached by phone/email – 2,229
- Total people actively contacted – 14,031
- Total calls received – 4,240
- Emails received – 2,252
- The council is working with the government to streamline the process of making calls to shielded individuals to avoid unnecessary contact duplication.
- The council, with the support of DBS checked volunteers from partner organisations, is undertaking welfare checks at the addresses of individuals who have not been reached by phone/email.

Business Support

- The Business Support Contact Centre has provided one-to-one support to over 2,500 businesses to date and the council is working with larger organisations to make them aware of UK wide opportunities /initiatives.
- We are continuing to process the applications and contact those businesses that have not yet applied for their grant. We have paid out over £78m to support nearly 6,500 local businesses.

Business grant fund schemes

The council is currently reviewing the guidance received from Government on [this fund](#) to see how we can roll it out. We aim to be in a position where we can advise businesses on eligibility and how they can apply for this new funding next week. In the meantime, we are advising businesses not to complete the existing application form on our website, which should only be used for those businesses applying for the small business grant or the retail, hospitality and leisure grants.

Self-employment Income Support Scheme

Self-employed individuals or members of partnerships whose business has been adversely affected by coronavirus can apply for funding. The online application service is now open, with money being paid into bank accounts within six working days of the claim being submitted.

The grant is paid in a single instalment and is worth 80% of trading profits up to a maximum of £2,500 per month for three months, capped at £7,500.

Business support schemes

Please see attached our guidance outlining the various business support schemes available. A printable version is on our website. <http://www.wiltshire.gov.uk/public-health-coronavirus>

Household Recycling Centre Update

As you are aware, all of Wiltshire's household recycling centres (HRCs), bar Stanton St Quintin, will reopen on Monday with an easy to use postcode entry system to help limit the number of people on site at any time and ensure social distancing.

Stanton St Quintin HRC will remain closed because parking spaces on site have been significantly reduced and because of the already difficult traffic management issues at the site. This will be kept under review and in the meantime people should use the Purton, Melksham or Lower Compton sites.

Information about the postcode entry system, HRC opening times, details on the types of waste that can be taken, FAQs, and the restrictions being put in place to protect our customers is available on our website www.wiltshire.gov.uk/household-recycling-centres This information continues to be communicated via council comms channels and through local media partners.

We anticipate high volumes of visits to the HRC's when they re-open so would encourage people not to visit in the first few days if at all possible to minimise their queuing time.

Leisure Services Update

With all Wiltshire leisure centres closed at the current time, the council is offering free access to a comprehensive online group exercise class programme. This is a great way to stay active while working from home, shielding or simply not able to access a similar offer in a local leisure centre.

There are fitness classes available every day of the week at different times throughout the day, with the vast majority requiring no equipment. All classes are being provided through Zoom, so residents will need to have this downloaded to the device that they wish to use to join the class.

For the full class programme and details on how to access all the classes please visit www.wiltshire.gov.uk/leisure-online-classes

Regards, Cllr Philip Whitehead.