

# Carer Support Hospital Liaison service

If a patient on the ward has a family member or friend looking after them, please refer the carer to the new **Carer Support Hospital Liaison service**. The service has been set up to relieve the pressure on hospital staff, **so please use it!**

**Carers Hotline : 0800 368 7579**

**Or**

**email : CSW.admin@nhs.net**

## **This service can:**

- act as a point of contact for carers alongside the ward nurse.
- provide information about support and resources for carers.
- signpost carers to other sources of information and support.
- provide training and support to help with discharge.

**This service applies to all carers, including young carers (5-18) and young adult carers (18-25).** You can refer a carer with their permission, or give the carer the hotline number to call themselves. Carers can also contact the **Hospital Liaison Team** by email or online:

Email: **[HospitalTeam@carersupportwiltshire.co.uk](mailto:HospitalTeam@carersupportwiltshire.co.uk)**

Online: **[www.carersupportwiltshire.co.uk/hospital](http://www.carersupportwiltshire.co.uk/hospital)**



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